



# Entry Level IT opportunities at Domino's Technical Help Desk

## Why work for Domino's?

Domino's has a great culture and an awesome work environment at the World Resource Center in Ann Arbor! But even better – we offer you the opportunity to grow and learn more about the pizza making AND technology world. There is lots of upward movement within the company after starting in our Entry Level Technology roles; PulseCare is the feeding grounds for other departments within Domino's.

## What are the main responsibilities at the Help Desk?

- Supporting Domino's technology in stores (work stations, servers, label/receipt/office printers, touch screens, etc.) via phone and remote connection
- Documenting problems, troubleshooting and resolution within a ticketing system

## What are the main qualifications that I need?

- 1-2 years Customer Service experience
- Experience troubleshooting hardware
- Microsoft Server 2008 knowledge
- Excellent communication skills, oral and written

## What future opportunities would be available for me after the Help Desk?

People from PulseCare have moved to many different departments within Domino's including Network Operations Center, International, Build The Brand, Service Desk and more!



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